



Memo

To: Chief Administrative Officer
Date: July 16, 2021
From: Manager, CLEC
Subject: Education Centre, Lakeview Park Campground, and the Visitor Centre

I am pleased to report that the Lakeview Park campground is busier than ever and so far, the bookings indicate that we are experiencing a record year for attendance and revenue. The Park staff are an amazing team of young people that are backed up by management and Town of Lake Cowichan office staff.

Included in the day-to-day campsite responsibilities are the closing and maintenance of Town washrooms during the week and the opening and closing and maintenance of the washrooms during the weekends and holidays. On occasion, there have been concerns because of a washroom closure duly posted all because of major plumbing or other problems. This is only done when we are unable to arrange for a weekend repair.

Also, worth noting is that Park and centre staff are responsible for the maintenance and cleaning of the public beach and walkway. As stated during past meetings over the last couple of years, the waterfront walkway has needed more repairs. I believe it is time to look for a big grant to rebuild and try and use the existing encapsulated foam floatation. I can look at Grant options in the fall.

Over the past couple of weeks, centre staff have been preparing the grounds and the buildings for the upcoming group bookings that officially start on July 18th, 2021, and run through until Sept 4th, 2021.

Now that groups realize that we are again open for business with COVID 19 protocols in place, we are getting calls from organizations investigating possibilities. I feel that we will have a slow start up because people are still reorganizing after dealing with problems created by the pandemic.

The Lake Cowichan Visitor Centre is now operating 6 days per week. Although we had a slow start-up, we now have had more on-site visits as the summer tourists arrive with less travel restrictions in place.

Our staff at the Centre are providing excellent service for the Town and the Cowichan Lake Area.

In short, we have had a smooth operation of the Visitor Centre and all because of our personable and cheery staff at the location.

Dalton Smith